

The GreenBulb Limited Warranty

This document contains the warranty policy for GreenBulb lamps purchased directly from "The GreenBulb Inc.". This policy is applicable to all GreenBulb lamps purchased after January 1, 2013 and is the only document which shall be referenced for warranty purposes.

This warranty policy is subject to the terms and conditions as outlined in this document and is the only warranty provided by The Green Bulb Inc.

Terms & Conditions

- Warranty is only applicable for products that are used in their intended manner, which is defined within the Terms & Conditions.
- GreenBulb purchasers will receive warranty for their GreenBulb lamps for a period of 3 years from the invoice date.
- The warranty period is based on using the lamps for a maximum of 4,000 hours per year.
- Temperature in the surrounding area or the ambient temperature does not drop lower than - 20°C or exceed 30°C.
- GreenBulb lamps are not exposed to rain, snow, sleet, hail or any other external elements.
- Humidity during installation never exceeds 80% RH.
- Lamps have a minimum 10mm air around the body.
- Products are not subject to more than 50,000 cycles of turning 'on' and 'off'
- Warranty only valid for products sold in Canada or the United States of America.
- Proof of purchase is required.
- Proof of usage is made available to The Green Bulb Inc.
- Defective products are provided to The Green Bulb Inc.
- No modifications have been made the lamp.
- The Green Bulb Inc. will not cover the costs for any installation or removal of any lamps or any other costs incurred due to an inspection or a defective GreenBulb product such as loss of revenue or profits.
- Warranty is not applicable to any products damaged due to an "Act of God" or from abuse and/or misuse of the product.
- All claims must be made within 30 days of discovering the defect.
- The Green Bulb Inc. will not be held responsible for any electrical conditions (power outages, power surges, or any other incidents beyond the control of The Green Bulb Inc.)

Limited Warranty

This warranty is only applicable to the party purchasing directly from The Green Bulb Inc. or (hereinafter referred to as "Purchaser").

The Green Bulb Inc. warrants that all of their lamps will be free from defects in material and workmanship. The Green Bulb Inc. will provide free replacement of any defective product if all terms and conditions provided within this document are met. This is subject to The Green Bulb Inc. having access to the defective lamps.

This warranty is only applicable to the purchaser with an invoice made out to them directly from The Green Bulb Inc. The Green Bulb Inc. reserves the right to replace or repair the returned product and/or reimburse for the product for the purchase price at their own discretion. The Green Bulb Inc. has the authority to examine any defective product to determine if the returned lamp has failed to meet the standards to satisfy warranty.

If the returned product has been discontinued, The Green Bulb Inc. reserves the right to refund the purchase price of the product or replace the product with a comparable product which could plausibly have small changes in design from the original.

No agents or distributors have the right to extend the warranty on behalf of The Green Bulb Inc.

The Green Bulb Inc. will become owner of the defective product as soon as they have been replaced or a refund has been provided.

All returned products must have the following details in writing and/or copies of original documents:

- Installation Date
- Copy of Invoice
- Problem Description
- Application of Product
- Usage Hours

When a warranty claim is justified, The Green Bulb Inc. will pay for freight expenses for the replacement product. Customer will be charged for freight expenses when it is deemed that a product is either not defective or does not meet the standards set within the Terms and Conditions within this warranty policy. Customer is also responsible for freight expenses to return the defective product to The Green Bulb Inc.

The Green Bulb Inc. reserves the right to make the final decision on the validity of any warranty claims.